



COCKROACHES

COCKROACHES TREATMENT PREPARATION INSTRUCTION

Important Notice

- All **people** and **pets** must vacate the treated area (except baiting) before the start of the treatment and reenter as specified on the notice given by the technician. The reentry time could range from **TWO (2) hours** to **SIX (6) hours after the treatment**.
- **Pregnant or nursing women & children under two (2) years old** & re-entry time are **EIGHT (8) to TWELVE (12) HOURS OR OVERNIGHT**. Those with **ALLERGIES** or **RESPIRATORY** problems must inform us before the start of treatment & give consent with their own responsibility if any reaction or health issue occurs after the treatment, while the re-entry time is the same as mentioned above.
- **Aquariums** must be covered and filters turned off (except baiting)
- **Ventilation**; Upon returning home, please **ventilate treated areas** for at least 20 minutes then entered, either by opening windows and doors or through the use of air exchange/ventilation systems confirmed to be operational. Use fans where required to aid in the circulation of air.
- Every treated unit will receive treatment unless once preparation has been completed, whereas preparation requirements are the same for every unit regardless of the cockroach's level of infestation; if you've seen (1) or (20) cockroaches, you must prepare the same. For the baited treatment, there are no preparation requirements, except no food processing or packaging operation during bait treatment.
- All chemicals used are approved by Health Canada and will always be applied in a safe manner and according to label directions only. We will only use products that are completely safe for pets, people, and children.

To Ensure Safe & Effective Treatment Please Follow These Steps

Most of the treatment will focus around on kitchen appliances and in areas where the infestation was detected.

BEFORE START OF THE TREATMENT

Primary Area: **KITCHEN & WASHROOM (Spray/Baiting/Dusting)**

- ✓ Pull out the **refrigerator, cooler, and stove** to clean the wall behind and floor under the appliance and remove food debris, grime, and grease (particularly for baiting / dusting), whereas pull the **dishwasher** 4-6 inches for the reach of the spray wand around.
- ✓ Remove or cover all items from the countertop, e.g., dinnerware, utensils, countertop small appliances, etc.

- ✓ Empty cabinets, cupboards, drawers (including any paper/sheet), & under-sink items; place them on countertops, table etc., and cover with a plastic sheet or tarp
- ✓ All stored food/feed & their products must be removed from countertops, cabinets, drawers, shelves, etc., placed on a table & covered with a plastic sheet while in the pantry/food storage room up to 4 feet above the floor; must be removed and placed on top or on a table and covered.
- ✓ Food/feed processing surfaces, equipment e.g. fryers, cooking equipment's, and utensils must cover with plastic sheets or following treatment thoroughly wash washable items (except baiting).

Secondary Area: LIVING ROOM, BEDROOMS & HALL WAYS (Spray Only)

- ✓ To ensure the technician can reach out to baseboards, floor trims & windows, **pull or move all furniture 1 foot away.**
- ✓ Floor areas of all living rooms/bed rooms/storage/walking closets, especially those adjacent to the kitchen must be cleared of all items; these items can be placed on the bed. Keep hanging clothes, bedsheets etc. if they are stacked 3 feet above.
- ✓ If the cockroach's infestation is very high, hanging items in the closet, e.g., hanging or stacked clothes, should also be removed.
- ✓ Turn off the Fish Tank air supply or filter before at the start of treatment, and cover the tank with plastic to prevent exposure to our materials.
- ✓ Children's toys and pet food dishes and exposed food should be placed in a protected area.
- ✓ Secured all valuable items, jewellery, money, documents, etc. for your peace of mind.

Attention; if clutter is not eliminated or reduced, additional services may be needed to eliminate the infestation

AFTER TREATMENT GOOD PRACTICE

- ✓ **Soon after treatment more cockroaches could be seen** (depending on level of infestation) because treatment flushed out cockroaches, became disoriented, wandered and died soon after the treatment.
- ✓ Please be patient, the treatment will reduce cockroach activity to very low levels within approximately 1 - 3 weeks leading to elimination. In certain situations, continuous monitoring or subsequent treatment is required, especially **in multi-residential buildings and/or if any structural issues persist.**
- ✓ After cockroaches' treatment, all leaking pipes/joints, gaps around draining pipes, especially in kitchen, washroom sinks must be sealed with appropriate sealant, failing to do so may void the guarantee or any warranty, if any.
- ✓ Upon re-entry to your home, do not wash any of the baseboards for a period of at least 2 weeks. The pesticide residual effects lessen by washing.
- ✓ Wash off kitchen counter tops, bread board, refrigerator and stove tops with soap and water, do not use other pest control chemicals (powders or sprays) or cleaning products near areas that have been sprayed, as this will decrease or eliminate the effectiveness of the treatments.
- ✓ Keep structure clean with regular vacuuming; especially in kitchen and washroom, keep clutter, unnecessary items at minimum.
- ✓ In an emergency contact POISON CONTROL at 1-800-567-8911